

## **Access Statement – Dartmouth**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01803 770 253
- Site Page [www.campingandcaravanningclub.co.uk/dartmouth](http://www.campingandcaravanningclub.co.uk/dartmouth)

### **Your Arrival on Site**

- Train station 15 miles from site. Bus stop is approx. 50m
- There is one brown sign off the A379, two large site signs on entrance to Deer Park
- For out of hours arrivals, there are instructions on the reception door
- Tarmacked entrance
- The visitors/overnight parking is 10m from the main entrance
- New arrivals should pull up to reception. The surface is tarmac and reasonably level
- There are no designated accessible parking spaces but plenty of spaces a short, level distance from the reception
- There is a handrail either side of the steps and on the pathway
- There are both steps and a gentle incline to reception
- There is a small garden to the side

### **Your Check in**

- The reception is clearly signed for arrivals
- It's open 9am-10:30am then 4pm-6pm
- If reception is not open, please follow the instructions on the door
- Timber decking and a concrete path leads to reception
- Slight lip at the entrance doorway
- Good clear floor space in reception
- No low level reception counter

### **Your Pitch**

- Cars can be parked next to most pitches on site
- Four loose gravel pitches close to the accessible room
- Many level hard standing and grass pitches are close to the site road

### **Your Facilities**

- There is a clear, well maintained path leading to the facilities
- There is one step to one side and a flat path to the other leading to the facilities
- There is a gentle ramp leading in to the blocks
- There is a step up to the gents but level to ladies, family and accessible room
- There is one semi-ambulant cubicle in both men and ladies
- All sinks in ladies and gents have push buttons
- There are fixed seats in all showers
- The showers are operated by dial operated mixer controls in men's and ladies and a dial in the family and accessible room
- The showers have no steps
- The facility block has wall lights on the outside

### **Your Accessible Facilities**

- There is a flat level concrete slab path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space to the left of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that extends to full height
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches
- The accessible room can be accessed by keypad

### **Your Laundry and Food Preparation Areas**

- The laundry and food preparation areas both have level access
- The approach path is concrete
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are front loading and can be reached from the floor
- There is a wall mounted iron
- There is a freestanding ironing board
- There are indoor washing up facilities available
- All washing up sinks have screw top taps
- There is no outdoor drying area
- There are no low level sinks

### **Your Recreational Areas**

- There is no recreation room
- There is an outdoor children's play area
- This is accessible over grass with no designated path
- There are no benches in the play area
- The play area has a rubber surface
- This entire area is mostly fenced in

### **Waste, Fire and Evacuation**

- There are no steps, kerbs or ramps to the refuse area
- The refuse area is tarmac
- All bins on site are full height industrial 1100L units 1.2m high
- There is a fire bell located at all water points which has unrestricted access over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is tarmac and the other is in the far camping field which is grass
- There are clear signs and information provided in the site information leaflet

### **Miscellaneous Information**

- There are speed bumps along the main site road
- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception car park can hold at least eight cars
- The overnight carpark can hold at least six cars